

**June 26, 2012**

**Request for Proposal for  
FasTrak® Regional Customer Service Center  
Dated May 25, 2012**

**Questions & Answers:  
From Proposers' Conference and Tour at 390 Main Street on June 15, 2012**

**Questions During the Presentation**

Q1. Will BATA publish the labor rates for the Project Stabilization Agreement?

A1. Prevailing wage rates shall apply. See Appendix D, BATA-Contractor Agreement, Terms and Conditions, Article 14.9.2 and Attachment A, BAHA Project Stabilization Agreement, Article 16.1, Wage Scales and Fringe Benefits.

Q2. With regard to pricing evaluation, what are BATA's thoughts on leveling the playing field for one-time costs such as data migration?

A2. This Request for Proposal is not a low bid procurement and data migration is only a portion of the project development costs. BATA believes all potential bidders will need to perform data migration tasks.

Q3. Will responses to questions be made public or limited to the requestor?

A3. Questions and answers will be published and available to all at MTC's website <http://procurements.mtc.ca.gov/>.

Q4. Is there a list of master milestones?

A4. The milestones are indicated under Implementation Price in the Appendix B, Price Form.

Q5. Does BATA have traffic projections for the next 5 years?

A5. Prior year volumes can be used to forecast future years. For new programs anticipated in the future, refer to documents AET Traffic Forecast and Express Lane Forecast. AET Traffic Forecasts have estimated volumes for the GGB AET program through June 30, 2014. BATA does not have any forecasts for AET on BATA facilities. For Express Lane transaction forecasts see Attachment 8 to the CTC application, pages 3-8 which includes an estimate of transactions by year and by project for two phasing scenarios (Base and Conservative Cases).

Q6. Does the Toll Tag Replacement Price in Appendix B, Price Form include the cost of the tags?

A6. No, BATA will purchase the tags.

Q7. Does BATA have a target date for responding to the questions that are due on June 22?

A7. Answers will be provided within a couple of weeks.

### **Questions During the Tour**

Q8. Will there be raised floors in the server area?

A8. The Contractor will have to build out its own server room on its floor, and will be responsible for determining whether or not to use a raised floor. However, as the floor-to-floor height is 11 feet, there will not be a raised floor in BATA's server room on the 2nd floor.

Q9. Will there be a fire suppression system in the building?

A9. The building will have a fire sprinkler system. The Contractor will be required to determine whether to modify the sprinkler system in its server room to be a pre-action system, and whether to add a waterless suppression system such as Novec 1230 or FM 200 or equivalent.

Q10. When will BATA make a decision about the server room location?

A10. BATA will not build out the agency server room for tenants. The Contractor should locate their server in their floor space.

Q11. What stays and what goes on the tenant floor?

A11. The tenant floor will be left in a cold shell condition. The Contractor will be required to install their own VAV boxes and electrical subpanels.

Q12. Can BATA provide more information about the electrical systems of the building?

A12. The building has a power capacity in excess of 14 Watts/square foot. The building generator is proposed to provide emergency power for all tenants for all code required systems (egress lighting, fire alarm, and smoke management systems). The generator will also support the UPS for BATA's server room. BATA has not proposed that the generator provide vendor additional standby power because of the liability for insuring the viability of supplemental power systems.

Q13. Will communications from the building to the plazas be provided by BATA?

A13. BATA, ACTC (I-680 Express Lane) and VTA (SR-237 Express Lane) will provide the communication lines between their facility Hosts and the RCSC. The Contractor shall provide the communication lines between the RCSC and GGB Host.

Q14. Can BATA provide more information on the walk-in storefront?

A14. A street level location may be available. Per Appendix A, Scope of Work, Section 3.2.1, General Facility Requirements, the Contractor is asked to specify the size and requirements of the storefront needed.

Q15. Is the parking lot on the north side of the building available for parking? Will parking be available?

A15. No parking will be available.

Q16. Will BATA provide security for the building? For the floors?

A16. BATA will provide building security at the Ground Floor. Entry to the elevators or stairwells will be via cardkey or similar controlled access. Visitors will be required to check-in at the Ground Floor. Per Appendix A, Scope of Work, Section 3.1.3, Physical Security, the Contractor is responsible for the security of their leased space.

Q17. Will there be another opportunity to see the building space before proposals are due?

A17. There is no plan for a second visit.

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